

## Coronavirus (COVID-19) Infection Prevention & Control Policy

# OBSESSION NAILS MK

## Nail Design & Inspiration

I have missed being able to offer you the nail treatments that I know you love, and I'm looking forward to seeing you again as soon as possible.

My priority is to keep you as safe as possible, and prior to re-opening the studio I have implemented a number of changes which I would like to make you aware of. During the time the studio has been shut, I have completed the Coronavirus (COVID-19) Infection Prevention and Control course which is accredited by the Guild of Professional Beauty Therapists Ltd, the UK trade body for our industry. I have since made a number of changes in the way that I operate that you will notice when you next visit.

### **Booking Appointments**

If I feel ill or have symptoms of COVID-19, I will self-isolate immediately and not open the studio. This will mean that I will have to cancel your appointment at short notice. I appreciate that this may be inconvenient but it is done entirely for your own safety. If your appointment is cancelled you will be able to re-book again.

If you or any of the people you live with feel ill or display any symptoms of COVID-19 – please advise me as soon as possible and **DO NOT COME TO THE STUDIO FOR YOUR APPOINTMENT.**

\*\*\*I have amended my booking terms and conditions and you will not be charged for any appointments which you miss due to illness\*\*\*

### **Visiting the Studio**

From now on, until a vaccine is found, clients will be asked to enter the studio via the back garden gate.

Please only bring yourself to your appointments, no friends, family or children.

Please make sure you have been to the loo before you visit as my home toilet will not be accessible to clients.

For your safety and to maintain social distancing, I ask that you attend your appointments as close to the appointment time as possible. Please do not turn up early for appointments as this may mean that you come into contact with other clients who are just leaving. If I'm running behind schedule I will text you to let you know and then text you again when you can enter.

I have increased the frequency of cleaning in the salon including making sure that common surfaces, door handles etc. are wiped clean using disinfectant products between each client.

All tools and equipment will be disinfected or sterilised in line with the specific manufacturers' instructions for your safety.

Wherever possible I will utilise environmentally, friendly, single use items during a treatment that will be disposed of safely after use in order to protect you from cross infection.

You will have access to soap and hot water and a nail brush (which is disinfected between each client) to wash your hands with as soon as you enter the salon, disposable paper towels and I will also have hand sanitiser available for you to use when you come into the salon.

I will require you to wear a face mask during the entire treatment session, no food or drink will be allowed in the salon, mobile phones are not to be used during treatment and keys, purses etc must be kept in your bag.

I will be using personal protective equipment (PPE) during your visit, face mask, visor, apron and disposable gloves.

I have always washed salon towels and aprons at 60 degrees C, this will continue.

### **My treatments**

I have carried out a risk assessment on all treatments and I'm confident that I can continue to provide these safely. The only exception is full sets of nail extensions, unfortunately I will not be offering this service because of the time it takes.

### **During your treatment**

I understand the importance of hand hygiene and I will ensure that I wash my hands in according with NHS recommendations before the start of your treatment.

I will try to make your treatment as safe, comfortable and enjoyable as possible. If you have any concerns about your treatments please let me know and I will do what I can to satisfy you.

### **After the treatment**

In order to avoid handling of cash, I would prefer if you could pay for your treatment by card or paypal or bank transfer.

All of these procedures have been implemented for your safety and mine . I will continue to take advice from the Government and the NHS regarding safe practice and will amend them as necessary.

Thanks you for your understanding

Claire Nicholls

01/06/2020